

Winter 2000

FTA Announces FY2001 Federal Apportionments

The U.S. Department of Transportation (USDOT) and Related Agencies Appropriations Act for Fiscal Year 2001 was signed into law by President Clinton on October 23, 2000, and provides FY2001 appropriations for the Federal Transit Administration (FTA) transit assistance programs. Michigan's apportionments are as follows:


Routing Slip

_____ Managers

_____ Supervisors

_____ Mechanics

_____ Drivers



Please share the ***Passenger TransActions*** with other members of your staff. Don't let it get buried on your desk.

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Capital Investment Program (Section 5309)	
Detroit, buses and bus facilities	\$2,970,945
Flint, buses and bus facilities	\$495,157
Lapeer, multi-modal transportation facility	\$49,516
SMART community transit, buses and paratransit vehicles	\$4,085,048
Statewide, buses and bus facilities	\$10,893,463
Traverse City transfer station	\$990,315
Detroit Fixed Guideway	\$337,140
New Starts - Detroit Metro Airport Light Rail Project	\$495,321
Elderly and Persons With Disabilities Program (Section 5310)	\$2,730,678
Nonurbanized Area Formula Program (Section 5311)	\$7,768,311
Rural Transit Assistance Program (Section 5311(b))	\$142,474
Urbanized Area Formula Program (Section 5307)	
Urban Areas Under 200,000 Population	
Battle Creek	\$615,428
Bay County	\$687,530
Benton Harbor	\$497,309
Holland	\$558,138
Jackson	\$687,154
Kalamazoo	\$1,483,876
Muskegon	\$905,102
Port Huron	\$595,667
Saginaw	\$1,338,518

(continued on page three)

EIDorado National Issues Technical Bulletins

Entrance Stepwell Heater - ElDorado National recently sent out a technical bulletin regarding certain vehicles equipped with an adhesive applied entrance step heater which does not meet MDOT specifications. The bulletin applies to all MDOT units built by ElDorado National (AeroTech and AeroElite models) after September 1999. Affected agencies were asked to contact Hoekstra Transportation, Inc., for instructions to complete the repair procedure.

If you have an ElDorado National medium duty or cutaway bus that was built during this period, please respond to the Technical Bulletin by March 2, 2001, to ensure that the repairs and the reimbursement request are completed before the bulletin deadline. If you have any questions, please contact your vehicle service coordinator.

Jacobs Brake Retarder - ElDorado National recently sent out a technical bulletin regarding certain vehicles equipped with a Jacobs Brake Retarder. Two control modules used on the Jacobs Brake Retarder installed on MDOT medium duty buses shorted out causing an ignition to take place. Affected agencies were asked to disable the brake retarder (Jacobs model only) until a resolution by Jacobs is established for corrective action.

If you have an ElDorado National medium duty bus that is equipped with a Jacobs Brake Retarder, please respond to the Technical Bulletin by disconnecting the retarder's power cable at the battery, which will not affect the operation of the vehicle's braking system. If you have any questions, please contact your vehicle service coordinator.

2001 PTD Annual Meeting To Be Held in Midland

Mark your calendars for the 2001 PTD Annual Meeting to be held at the Valley Plaza Resort in Midland, Michigan, on October 8-10, 2001.

If you are interested in serving on the planning team for this conference, please contact Linda Tuttle at 517/ 373-7645 or by E-mail at tuttlel@mdot.state.mi.us.

Commuter Choice Team Gearing Up

The first Commuter Choice Team meeting was held on January 25, 2001. PTD's objective for the team is to provide Michigan employers with "one-stop shopping" when it comes to purchasing transit and vanpool passes or vouchers for their employees.

At the center of the effort to increase employer participation is the issue of creating a universal pass for participating transit agencies and vanpool providers. The first meeting demonstrated that this task will not be easy. Future meetings will be devoted to discussing the many issues that were raised and determining what solutions could be used to overcome implementation barriers.

If you are interested in joining the team or have any questions, please contact Angie Payne, Statewide Rideshare Coordinator, at 517/335-2553 or by E-mail at paynea@mdot.state.mi.us.

Intercity Bus Policy and Program Guidelines Finalized

The policy and the program guidelines for the intercity bus program have been finalized. The guidelines are intended to define how the intercity capital, service development, and terminal development programs will be administered. Completion of the guidelines was coordinated with the intercity bus carriers. The policy is scheduled to be reviewed by the State Transportation Commission at its February 22, 2001 meeting. Once the policy has been approved, copies of the policy and guidelines will be available from Lisa Funk at 517/373-8746.

The *Passenger TransActions* is a quarterly news bulletin produced by the Michigan Department of Transportation, Passenger Transportation Division for the public transit providers in Michigan. Suggestions or comments may be sent to Jill Adams, MDOT/Passenger Transportation Division, P.O. Box 30050, Lansing, Michigan 48909, or call 517/373-2051 (E-mail adamsji@mdot.state.mi.us). Alternative formats such as large print, braille, or audio-tape are available upon request by calling Rose Ann Ward 517/335-2598 (E-mail wardr@mdot.state.mi.us). Total quarterly cost to print 500 copies: \$72.75 (\$0.15 per copy).

FY2001 Federal Apportionments

(continued from page one)

Urban Areas Over 200,000 Population

Detroit	\$35,731,804
Ann Arbor	\$3,264,551
Flint	\$5,178,254
Grand Rapids	\$4,537,701
Lansing	\$3,399,402

Planning

Metropolitan Planning Program (Section 5303)	\$1,907,119
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State Planning and Research Program (Section 5313(b))	\$378,339
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Say Yes to MichiVan!

In today's marketplace, consumers' time and attention is at a premium. The difficulties reaching consumers is coupled with a saturation of traditional advertising mediums. MichiVan's solution to capture consumers' attention during drive time is to feed them the MichiVan message through a van wrapping campaign.

Three demonstration vans recently hit Michigan roadways featuring the "Say Yes to MichiVan" slogan. These vans highlight Michigan and include the State Capitol, the Detroit Skyline, and a fall color scene. Two of the vans will rotate throughout rideshare regions to gain media attention and build the MichiVan brand name. One of the vans will be used as a loaner van for existing vanpool groups.

Pictures of the vans may be viewed on the last page of the electronic version of *Passenger TransActions* at www.mdot.state.mi.us/uptran/PTD/pub.htm. So, watch for the vans and join the Rideshare Program in its effort to ..."Say Yes to MichiVan."

UPTRAN Moves Back Downtown

The fourth floor renovations are complete and UPTRAN moved back downtown to the Van Wagoner Building the first week in January. The renovations included the installation of a fire suppression system, the removal of asbestos, and the installation of new carpeting and furniture. In addition to the fourth floor renovations, a new security system was installed in the entire building. Stop by and see us!

FTA Approves Section 5309 Grant

The Federal Transit Administration (FTA) has approved the FY2000 Capital Investment Program grant application (Section 5309) for \$22,074,625. This grant funds 80 percent of a total estimated project cost of \$27,593,281. The matching amount of \$5,518,656 is being provided by MDOT.

The project allows the purchase of 133 buses and 31 vans, the lease of 97 buses and three vans, and the construction and renovation of 10 facilities. Eleven urbanized and 45 nonurbanized transit agencies in the state will benefit. This is the largest federal grant ever received by MDOT for public transit purposes.

BCT Mourns the Loss of Jim Walker

Jim Walker, General Manager for Battle Creek Transit (BCT) since 1981, passed away on Sunday, February 4, 2001. Jim is survived by his wife Peggy A. (Jordan) Walker; by sons David and Daniel Walker, both of Pennsylvania, Jeremy Jordan of Battle Creek, and Joshua Swan of Marshall; daughters Naomi Curtis and Lindsay Walker, both of Battle Creek, Melissa Timmons of Pennsylvania and Alyssa Swan of Marshall; seven grandchildren; his father, Oral Walker of Fine Lake; and sisters Linda Auttersson of Battle Creek and Kathy McNinch of Kalamazoo. The family has requested memorials be sent to the American Heart Association.

During Jim's tenure as General Manager, he skillfully guided the BCT through several changes, including the construction of a new transit facility, at least two major service changes, the purchase of a new fleet of Thomas and Bluebird buses, and, just recently, a new AVL/computerized dispatch system. He had been very active in the Michigan Public Transit Association, the Southwest Michigan Transit Managers Association, several bus safety programs at both the state and federal level, and informational exchanges with both the MDOT and the USDOT.

Jim's hobbies included traveling, playing bingo, automobile racing, fishing and hunting. Jim will be sadly missed by his wife, Peggy, his family, the employees of Battle Creek Transit, the Michigan transit community, and all who knew him.

Around the State

CATA's Service and Ridership Hit All-Time High!



Dependable service, affordable pricing and solid promotions are the winning formula for historic ridership at the Capital Area

Transportation Authority (CATA) in Lansing. "We are so excited!" remarked CATA Executive Director Sandy Draggoo. "We have attracted new riders and earned their regular business."

Total system ridership for FY2000 was over 6,450,000. That compares with 5,197,000 in FY1999 -- nearly a 25 percent increase. The most extensive service changes in CATA's history went into place August 21, 2000, following CATA's 2000 Comprehensive Operational Analysis (COA). CATA increased service hours by 55 percent in the first month of new service implementation. Several routes modified under the COA have seen over 200 percent increases in ridership.

October 2000 linehaul ridership was up by 32.8 percent from October 1999. CATA provided about 700,000 rides on fixed route services that month. Michigan State University employees and students took 202,099 of those rides on campus.

CATA carried 4,157,619 passengers in 1997. This is a 2,292,381 passenger increase or 55 percent from FY1997 through FY2000. CATA began operating Michigan State University campus bus service in August of 1999. Campus ridership increased 10 percent in the first year of service. CATA's overall student ridership increased 72 percent -- comparing FY1997 to FY2000.

CATA's customer and non-rider surveys show top marks in satisfaction. CATA's good neighbor policy of community support, partnered with CATA's active community involvement, has paid off. The result? CATA is often cited as a model public organization in the community.

And, what more powerful barometer of a system's success is there, than the passage of millages? CATA's first millage in 1982 brought approval from area residents for a 1-mill formula. CATA received \$2.2 million that year. CATA received approximately \$5.5 million under a 1.4-mill formula in 1999. This represents 30 percent of the CATA budget. Citizen approval has run as high as 73 percent.

CATA expanded its demand-response rural service area and service hours over the past year. New Meridian Township services are funded through a township millage levied and controlled by the township. Late night service in Delta Township is funded in part by a regional grant from the State of Michigan with additional funds from the Eaton County Transportation Authority. The new late night service bridges transportation gaps to employment opportunities for residents of Greater Lansing. The service also aims to ease employee recruitment pressures for Delta Township businesses.

"We are thrilled at the very positive reception all the service has received," said CATA Executive Director Sandy Draggoo. "The record numbers are a real demonstration of community trust. Our aim is to keep up with the need while maintaining our high standards of dependable, safe and courteous service."

STARS and EUPTA Welcome New Directors

Saginaw Transit Authority Regional Services (STARS) welcomes Wilfred L. Beal as its new executive director. Beal has more than 28 years of private and public professional management experience in transportation. He previously worked for Birmingham-Jefferson County Transit Authority in Birmingham, Alabama and Metropolitan Atlanta Rapid Transit Authority in Atlanta, Georgia. Wilfred holds a master of public administration degree from Georgia State University in Atlanta and a bachelor's degree in business from Southern University in Baton Rouge, Louisiana.

Eastern U.P. Transportation Authority (EUPTA) welcomes Chuck Moser as its new director. He was hired in December 2000 as the Assistant Director and promoted to Director when Judi Walsh retired in January 2001. Chuck has been a business owner and has held management positions in private enterprise. Chuck, a resident of Drummond Island, was also an aide to Senator Walt North for three years.

EUPTA also welcomes Akemi Gordon as its new Finance Director. Akemi is a CPA and at one time worked for the Sault Tribe's Finance Department. She joined EUPTA in September 2000.

AATA's go!pass Program a Winner with Commuters

Downtown congestion and parking can be a major problem for many towns and cities. But these may be a thing of the past for the city of Ann Arbor -- thanks to the efforts of the getDowntown program, a partnership between the Downtown Development Authority, the Ann Arbor Area Chamber of Commerce, the Ann Arbor Transportation Authority (AATA), and the City of Ann Arbor. The goal of the program is to reduce parking demand in the downtown area by encouraging alternative commuting like walking, biking, carpooling, and using public transit.

In the Fall of 1999, the Ann Arbor Transportation Authority (AATA) initiated a go!pass program which offered a free, unlimited bus pass to every worker within the Downtown Development Authority boundaries (except University of Michigan (UM) employees, for whom UM pays for AATA service under a separate program). In the first year, more than 10,900 go!passes were distributed to employees of businesses in the downtown district.

A survey of riders in May 2000 shows that 18 percent did not ride transit prior to the go!pass and 38 percent of prior transit users say they now ride transit more with the go!pass. And new riders find they like having commuting choices.

Currently, the passes are paid for by a Federal Transit Administration (FTA) congestion mitigation and air quality (CMAQ) grant. After the grant runs out in November 2001, an employer will pay just \$20 per employee per year to fund the program (based on all their employees participating in the program). The \$20 per employee per year price is based on the AATA collecting the same amount from each passenger boarding with a go!pass as is paid by monthly pass holders. Since some employees use the service frequently, while others ride infrequently or not at all, the price per pass is much lower than a conventional monthly pass.

The go!pass has helped make downtown Ann Arbor more inviting to businesses, consumers, and residents. For more information, visit AATA's Web site at www.theride.org and click on "go!pass program" in the rider alert section.

BWATC's CNG Buses Featured in Magazine Article

The July 2000 issue of Natural Gas Fuels featured an article on Blue Water Area Transportation Commission's (BWATC) compressed natural gas (CNG) fleet. Using FTA's CMAQ program and state funding, Blue Water Director Jim Wilson was able to put together a public and private partnership to fund the CNG buses and compressor station.

BWATC put its first CNG buses on the road during its 20th anniversary celebration in 1996 making it the first public transportation fleet in Michigan to be powered by CNG. It now is among 18 transit companies in the United States that have a third or more of their fleets operating on natural gas. In 2001, Blue Water Transportation will expand its CNG fleet from 15 to more than 60 vehicles. The vehicles are to be operated and maintained by BWATC and will provide transportation services for five area non-profit agencies.

ICTC's New Facility to Open in March 2001

Congratulations to the Isabella Transportation Commission (ICTC) on the completion of their new transportation facility. The 31,000 square foot facility was designed by CHMP, Inc., of Grand Blanc, Michigan, and constructed by J.R. Heineman and Sons, Inc., of Saginaw, Michigan. Funding for the facility comes from a combination of federal grants totaling \$913,900, state match of \$228,475, and local funds of at least \$1,295,125.

This facility provides space for housing and maintaining 30 vehicles as well as administrative offices. Jan Bauman, ICTC General Manager, did an outstanding job of locally managing this project and anticipates moving into the facility by March 1, 2001.



**"Providing the highest quality transportation services for
economic benefit and improved quality of life."**

This is the second article in our series on PTD units. This issue we feature the Technical Assistance Unit, which is part of the Technical Assistance and Regulatory Section managed by Jerry Smalley.

PTD Technical Assistance Unit Provides Wide Range of Services

The Technical Assistance Unit is responsible for technical support and assistance to transit agencies. This assistance covers many areas and programs, including procurement and disposal of equipment, Vehicle Rehab and Loaner programs, Vehicle Maintenance Monitoring program, Transit Vehicle and Equipment Seminar, Rural Transit Assistance Program (RTAP), Public Transportation Management System (PTMS), and Drug and Alcohol program. The unit supervisor is Al Johnson who also is the team leader for the Vehicle and Equipment Advisory Team. Al may be contacted at 517/335-2549 or by E-mail at johnsonal@mdot.state.mi.us.

Amy Edgar is the Training/Drugs & Alcohol Program Coordinator. She is responsible for compliance assistance activities related to USDOT drug and alcohol-related regulations, including administration of the MDOT Transit Drug and Alcohol Consortium and ensuring compliance for the 5311 transit agencies statewide. She is also responsible for various transit training activities, including managing the development of the Transit Training Five-Year Plan, leading the PTD Training and Education Advisory Team, and administering the statewide Transit Training District Network. Amy may be contacted at 517/373-2261 or by E-mail at edgara@mdot.state.mi.us.

Jerome Jonson is a Vehicle Services Coordinator and is responsible for the development, implementation, and management of PTD's statewide vehicle procurement program including vehicle and equipment specifications. He also coordinates special projects and studies regarding vehicle and vehicle equipment. Jerome may be contacted at 517/335-2568 or by E-mail at jonsonj@mdot.state.mi.us.

Ron Kinney is a Vehicle Services Coordinator and is responsible for transit vehicle/equipment and transit vehicle maintenance issues for lower eastern and southern Michigan. He is also responsible for the maintenance of PTD's loaner vehicle fleet and coordinates vehicle maintenance for the state trolley program. Ron may be contacted at 517/335-2551 or by E-mail at kinneyro@mdot.state.mi.us.

Manny Stock is a Vehicle Services Coordinator and is responsible for transit vehicle/equipment and transit

vehicle maintenance issues for the upper peninsula, lower northern and western Michigan. He also coordinates PTD's Vehicle Disposal Program. Manny may be contacted at 517/373-7098 or by E-mail at stockm@mdot.state.mi.us.

Kathy Urda is the PTMS Coordinator. She is responsible for the development and implementation of the PTMS and provides technical assistance to PTD staff and transit agencies statewide regarding computer hardware, software and the PTMS. Kathy also coordinates special projects regarding new technology and represents PTD on UPTRAN's Information Technology team. She is the team leader for the Advanced Research and Technology Advisory Team. Kathy may be contacted at 517/335-2575 or by E-mail at urdak@mdot.state.mi.us.



Technical Assistance Unit. Back row: Amy Edgar, Kent Wright, Manny Stock, Ron Kinney, and Kathy Urda. Front row: Jill Adams, Al Johnson, and Jerome Jonson.

Kent Wright is a Vehicle Equipment Coordinator and provides technical assistance regarding communication equipment and vehicle rehabilitation. He also administers

the statewide vehicle maintenance monitoring program and coordinates the state loaner vehicle program. Kent may be contacted at 517/335-2538 or by E-mail at wrightk@mdot.state.mi.us.

Jill Adams is a Departmental Analyst and is responsible for RTAP and the Transit Vehicle and Equipment Seminar. She also manages the Michigan Transit Center for Excellence (MTCE) and is the editor of the *Passenger TransActions* newsletter. Jill also provides technical assistance to the transit agencies regarding PTMS vehicle inventories. Jill may be contacted at 517/373-2051 or by E-mail at adamsji@mdot.state.mi.us.

Performance Measures Study Completed

PTD and Wayne State University recently completed the research project entitled, "A PTMS-Based Procedure to Assess Performance of Transit Agencies in the State of Michigan." The project consisted of a literature review which established the current state of practice in performance assessment, and identified factors used to establish peer groups and conduct performance assessment. A project oversight team provided input and guidance during the course of the project.

The study concluded that the concept of establishing peer groups is appropriate for performance assessment because it enables a valid comparison of agencies that are similar in their basic characteristics. The study established five peer groups and used performance data compiled from the PTMS database in five categories: service effectiveness, cost effectiveness, cost efficiency, accessibility, and vehicle utilization. The study also developed an overall performance measure methodology using two different software packages.

Recommendations from the report include: collecting additional data to significantly improve transit performance assessment in Michigan and conducting performance evaluations every year as a standard procedure. If you would like a copy of the final report, please contact Jill Adams at 517/373-2051 or by E-mail at adamsji@mdot.state.mi.us.

Dates to Remember

FTA/TSI Transit System Safety

March 21-22, 2001 - Miami, FL

May 7-8, 2001 - Denver, CO

405/954-3682

APTA Legislative Conference

March 11-14, 2001 - Washington, DC 202/296-4700

Innovative Strategies to Increase Ridership

March 19-20, 2001 - University of Wisconsin

at Milwaukee

Maribeth Sacho 414/227-3337

APTA Fare Collection Workshop

March 25-29, 2001 - Denver

Pamela Boswell 202/496-4803

National Transit Institute Transit Trainers

Workshop 2001

April 1-4, 2001 - St. Louis

732/932-1700

Managing & Planning for Rural & Small Urban Systems

April 2-5, 2001 - University of Wisconsin

at Milwaukee

Dixon Nuber 414/227-3336

FTA/TSI Fatigue Awareness Seminar

April 2-5, 2001 - Austin, TX

405/954-3682

TRB Application of Transportation Planning Methods

April 22-26, 2001 - Corpus Christi, TX

Richard Marshment 405/325-2399

APTA Bus & Paratransit Conference

May 5-10, 2001 - Calgary, Alberta, Canada

202/296-4700

CTAA Annual Roadeo & Expo

May 20-25, 2001 - Salt Lake City

Charles Dickson 202/661-0208

PTD Transit Vehicle & Equipment Seminar

June 13-15, 2001 - Higgins Lake, MI

Jill Adams 517/373-2051

Michigan Small Bus Roadeo

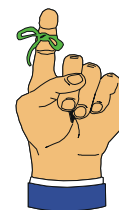
July 10, 2001 - Holiday Inn South, Lansing, MI

Lisa Lubahn 517/241-1893

PTD Annual Meeting

October 8-10, 2001 - Midland, MI

Linda Tuttle 517/373-7645



“Everyone Travels!”

In the Fall of 2000, UCP Michigan was awarded a four-year grant from the Michigan Developmental Disabilities Council to conduct transportation policy advocacy at the state level. Other agencies working with UCP Michigan include The Arc Michigan and the Michigan Land Use Institute.

The purpose of this grant is to ensure that disability issues are considered and responded to when transportation policy decisions are made in Michigan. To this end, the grant aims to: educate and mobilize the disability community on transportation issues, partner with nontraditional partners such as environmental organizations and transit rider advocate groups, and evaluate and respond to state transportation policy.

Kevin Wisselink has joined UCP Michigan as the Transportation Project Coordinator. Kevin previously worked at the Grand Rapids Center for Independent Living as a Community Organizer. In his time there, he helped bring public transportation to the forefront in the community culminating in the successful passage of a transit millage.

For additional information regarding this grant, contact Kevin at 1-800-828-2714 or Wisselink@ucpmichigan.org.

(Excerpts from UCP pathways, Winter 2001)

ADA Update

Over-the-Road Accessibility Program Grants

The U.S. Department of Transportation Federal Transit Administration (FTA) announced the availability of \$3 million in funds for private operators of over-the-road buses to cover incremental capital and training costs of complying with the Americans with Disabilities Act. The grant announcement is available on FTA's Web site at www.fta.gov/library/legal/federal_register/2001/index.htm. The deadline date for applications to the appropriate FTA Regional Office is April 27, 2001.

Bay Metro Unveils New Web Site

Bay Metro Transportation Authority's new Web site is up and running. With the goal of making the site more user friendly, Bay Metro formed a development committee and solicited input from individuals from each department about the type of information they would like to see on the site. Once they had a draft of what they wanted it to look like, they called on a Web site development company to help with the actual creation. The Web site was developed from the standpoint of an individual from the outside who wanted to learn about Bay Metro for the first time. You can see the results of their hard work at www.baymetro.com. You can also link to the Bay Metro Web site through the PTD Web site.

Bay Metro is especially pleased with the route maps. Just click on a route number or landmark and you will be taken immediately to that specific route and information. Another feature is the procurement section, which incorporates the use of DemandStar.com and enables vendors to do business with Bay Metro over the Internet.

Dan Parras Retires

Congratulations to Dan Parras, PTD project manager, on his retirement from UPTRAN. Dan was the project manager for an 8-county area (Lake, Mason, Newaygo, Mecosta, Osceola, Montcalm, Ionia, and Oceana) that included 12 transit agencies (public and specialized services). Dan's dedication to providing quality service to Michigan's transit community for nearly 24 years will be missed by everyone.

Michigan Department of Transportation
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Philip F. Kazmierski, Deputy Director
Passenger Transportation Division
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Say Yes to MichiVan!

